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TERMS AND CONDITIONS FOR SOLRTRAINING.COM

Before registering and paying for a course at www.solrtraining.com, eventzilla.net or any of the national language sites ("WebSite"), you ("Customer") accept this legal agreement with Cominvent AS ("Supplier"):

- 1. Training description: Supplier will deliver the course(s) as detailed on WebSite.
- 2. Training material: Each student will get a personal electronic copy of the training material at the beginning of the course. The training material is licensed under a CreativeCommons by-nc-sa license (<u>creativecommons.org/licenses/by-nc-sa/3.0/</u>), meaning it can be distributed but not used commercially.
- 3. Tickets: Each student will receive a receipt ("Ticket) as confirmation of course purchase. Registration, payment, invoicing and issue of Ticket is done through our partner Eventzilla. See Eventzilla's terms of service.
- 4. Liability: With regard to the services to be performed by the Supplier pursuant to the terms of this agreement, the Supplier shall not be liable to the Customer, for any acts or omissions in the performance of services. Under no circumstance can any claim larger than paid Ticket fee be made.
- 5. Payment: All payment is due at time of registration. Customer may purchase Tickets for one or more students. Your Tickets are not secured before payment is received.
- 6. Transfer of Ticket to other person: Each registration is personal, marked with name. Should you wish to transfer the Ticket to another individual, please contact us prior to the scheduled course, and we'll carry out the name change free of charge.
- 7. Transfer to other date: The purchased Tickets are valid for the date and time noted at time of registration. Should you wish to be transferred to the exact same training but at another time/place, please contact us and we'll do our best to move you. Requests done my e-mail and confirmed by us in writing at least 3 weeks prior to training will normally be granted. For requests received later than 3 weeks before training, we cannot guarantee that such a transfer will be possible. In such a case, an extra transfer fee may apply.
- 8. No-show: If a student does not show up for training without prior arrangement with us, no refund is given. If the reason is documented sickness, and Supplier is notified at least one hour before start of training, we will try to arrange with transfer to other date, according to the rules above. Extra fee may apply.
- 9. Cancellation by Customer: An already paid seat is not possible to cancel nor refund. Consider "Transfer of Ticket to other person" or "Transfer to other date" as alternatives.
- 10.Cancellation by Supplier: If Supplier is unable to conduct the training due to too few registrations or instructor sickness, Supplier will notify Customer by e-mail as soon as the situation arises, and give Customer the option to re-schedule to another date or get a full refund of the training fee. Note that supplier's liability is limited to what stated under "Liability" above, and will under no circumstances cover Customer's travel or hotel costs.

This document constitute the entire agreement between the Parties. This Contract shall be binding upon the Parties, their successors, heirs and assigns and shall be enforced under the laws of Norway. The venue of any dispute shall be Oslo, Norway.